Choose2 FAQs

Q. What is the Choose2 program?

A. Because two vacations are better than one, Interval's Choose2 program offers members the opportunity to turn a confirmed exchange into two seven-day vacations without having to give up another week or any additional points.

Q. Who can book a Choose2 week?

A. Choose2 is available worldwide to all members who have a confirmed exchange week. This allows members to take two seven-day vacations instead of one.

Q. When can I book a Choose2 week?

A. A Choose2 week must be confirmed before the check-in date of the initial exchange confirmation. An exchange must be confirmed to book a Choose2 week.

Q. How can I book a Choose2 exchange?

A. To book a Choose2 exchange week, please call 1.800.622.4340 or your <u>local Interval International</u> <u>Member-Services Center</u> and speak to a vacation advisor.

Q. Can I book a Choose2 week online?

A. Your initial exchange week can be booked online via IntervalWorld.com. To book your Choose2 week, please call 1.800.622.4340 or your <u>local Interval International Member-Services Center</u> and speak to a vacation advisor.

Q. What is the exchange fee for Choose2?

A. The exchange fee for Choose2 is the applicable telephone exchange fee. Exchange fees vary based on country of residence. Please call your <u>local Interval International Member-Services Center</u> and speak to a vacation advisor for more information.

Q. How does the Choose2 program work?

A. Under the Choose2 program, you can book another resort week at select available destinations once you have a confirmed exchange week. You do not have to give up another week or any additional points. All you need is an initial exchange confirmation to book a Choose2 week.

Q. How do I know what destinations are available?

A. Available Choose2 weeks will be limited to select areas and check-in dates. These areas and dates may change at any time. Call 1.800.622.4340 or call <u>local Interval International Member-Services Center</u> and speak to a vacation advisor

Q. Does the Choose2 week have to be at the same resort?

A. No, the Choose2 week can be at another resort, based on availability.

Q. Does the Choose2 week have to be during the same week?

A. No, the Choose2 week can be either concurrent to or immediately consecutive after the initial exchange confirmation week.

Q. I purchased E-Plus with my initial exchange, can I still book another Choose2 week?

A. Yes. However, E-Plus cannot be purchased for a Choose2 week.

Q. What will happen if I retrade my initial exchange confirmation?

A. If you retrade your initial exchange confirmation, there is no impact to your Choose2 week.

Q. Can I use my Resort Accommodations Certificate to book a Choose2 week?

A. No. Resort Accommodations Certificates/Bonus Weeks cannot be redeemed for Choose2.

Q. Can I use a Choose2 week to carry out a ShortStay exchange?

A. No, you can't use a Choose2 week for a ShortStay exchange.

Q. Are the Choose2 exchanges refundable?

A. The exchange fee will be refunded only if a cancellation is received by Interval International within the 24 hours following the Choose2 confirmation.

Q. What if I cancel my initial exchange confirmation?

A. If you cancel your initial exchange confirmation, and based on the Exchange Cancellation Policy Interval retains your relinquishment and exchange fee, you will be able to keep your Choose2 week. However, if you cancel your initial exchange confirmation and Interval returns your relinquishment and exchange fee, your Choose2 week will also be canceled.