



Consumer Alert: Scams

Know the signs:

Scams vary, but the most common types will target you through emails, text messages or voice calls and request money or personal information. The following is a common example of a scam targeting the vacation interest/timeshare and exchange industry:

- Caller offers to rent your Getaway weeks, “bonus weeks” or otherwise rent your vacation interest at your home resort. Caller requires payment of an upfront fee to rent or promote week(s) with the deal to share the higher rental profits with you.

These callers often fraudulently state or imply that they are Interval or are somehow affiliated with Interval, on some occasions by using Interval as part of their company name or email. They also use Interval terminology and products to legitimize the offer.

What should you do if you are contacted with an offer like this?

- **Be careful, especially regarding upfront fees.** Typically, legitimate resale and listing companies do not collect an upfront fee or request your credit card or bank account information on a call.
- **Ask Questions.** Gather information about the company calling you, including the name of the company, the full name of the individual, the number they are calling you from and the date and time of the call(s).
- **Corroborate the Validity of the Offer.** Check complaint board websites, including the Better Business Bureau, Federal Trade Commission and American Resort Development Association websites, to determine the legitimacy of the company and the offer. Interval can validate any offers that may be active by calling 1-888-801-0098. Don't hesitate to call to make sure it is indeed Interval calling.

Interval is here to help you plan and experience the perfect vacation year after year. If you need assistance, please don't hesitate to visit us at intervalworld.com or call us at 1-888-801-0098.