

interval

Welcome to vacation



ownership and Interval International!

So many benefits, you'll be glad you took the plunge

Congratulations on joining families worldwide who have selected vacation ownership. Your new holiday retreat is filled with the promise of years of great experiences. And, thanks to your resort's affiliation with Interval International, you also have the opportunity to exchange your week at your home resort for accommodation in more than 75 countries around the world. In addition, your Interval International membership offers exceptional benefits and privileges you can enjoy year-round. This membership guide serves as a quick reference tool that will help you get acquainted with the many valuable benefits that Interval International provides, for use at home as well as when you're away.

Approximately 2,600member resorts inmore than 75 countries



You're going to get so much more from your

holidays. Not only do you now have a great resort to retreat to every year, you can also opt to holiday in a different location, or at a different time of year, with thousands of vacation exchange choices. It's great for a change of pace, and offers you so much flexibility.

To get started, go to the online Resort Directory at IntervalWorld.com. When you've decided where you would like to holiday, click the Exchange tab, search for availability and then pick the week you would like to relinquish. Next, select the week that you want in exchange; if it's available, you'll receive an instant confirmation. If you don't immediately find what you're looking for, choose an exchange method — Deposit First or Request First.

• Exchange Tips

- Deposit your week as early as possible up to one year before it starts. An early deposit will improve your opportunity for exchange confirmation over deposited weeks with equivalent trading power.
- Place a formal holiday request as far in advance as possible. Requests will be confirmed on a first-come, firstserved basis against any comparable requests.
- The more options you give us on where and when you want to travel, the better your chances of getting confirmed.



Expand your horizons with exchange — only Interval offers you the flexibility of two exchange methods!

Use **DEPOSIT FIRST** when you know you want to go somewhere other than your home resort. You receive the flexibility of up to a three-year travel window to exchange. Deposit as early as possible to increase your trading power. Depositing your week is easy. Just sign in to IntervalWorld.com or call **0844 701 4444**

Go with **REQUEST FIRST** when you are interested in making a trade, but want the security of holding on to your resort week or points until you've received a confirmation to your liking.

After you pick an exchange method, place a request and let us search for you. If your selection becomes available, you will be confirmed automatically. Availability changes daily, and the week you want may become available at any time.



FLEXCHANGE

Through Flexchange, you can request a vacation exchange from as many as 59 days to just 24 hours before check-in. You'll also use Flexchange if you deposit your week 59 to 14 days before your home resort check-in date.

You can find a list of our current top Flexchange destinations in every issue of *Interval World* magazine, or you can go to IntervalWorld.com and search by a specific location and date. Before you know it, you'll be on your way to an exciting and new experience!

Don't forget, you can search, plan and book your holiday online, at your convenience at IntervalWorld.com.

• Want to Share Your Love of Great Holidays?



Getaways Great deals on resort holidays, without exchanging!



What could be better than a great resort holiday? How about the opportunity to holiday more often?

Interval Getaways are one-week resort accommodation that you can purchase at discounted rates, without having to exchange your week. Can't get away for an entire week? The prices of our Getaways are often comparable to the rate of a few nights at a hotel. Visit IntervalWorld.com often to check out the latest Getaway destinations — remember you can book online and up to one year in advance of travel!

As a thank-you for joining Interval International, we are giving you £15 off the already-low price of a Getaway each time you book during your first year of membership.*

Remember that Interval Gold members receive an extra £15 off every Getaway and Interval Platinum members enjoy a £30 discount. Sign up for email updates, alerting you to the latest Getaway offers.



Great rates. And we back it up.**

^{*}To be eligible for the new-member discount, a Getaway must be purchased within your first year of membership. Discount and currency vary according to country of residence.

^{**}If you find a lower price within 24 hours of booking your Getaway, for the same unit size and resort, for the same time period reserved, we'll refund the difference. For complete terms and conditions, go to IntervalWorld.com.



Interval Gold

Upgraded membership. Outstanding benefits.



pays off brilliantly.*



Additional and greater discounts, extra privileges, the ultimate variety of exchange alternatives — these are just some of the reasons that upgrading to Interval Gold

SHORTSTAY EXCHANGE — Enjoy more flexibility with your holiday time by taking a ShortStay Exchange, which gives you the freedom to trade your holiday time for two exchanges, from one night to as many as six!** Points-based members can make as many ShortStay Exchanges as their accrued points allow. The programme is available exclusively to Interval Platinum and Interval Gold members.

ETIHAD AIRWAYS BENEFITS — Take advantage of your complimentary membership of the Etihad Airways Guest Associated Member programme to receive 10 per cent off Etihad Airways flights, upgrade offers, priority baggage handling and much more!***

INTERVAL TRAVEL OFFERS — Enjoy 5 per cent off Holiday Autos car hire, great discounts on selected cruises and charter flights, and £10 off all Interval Annual travel insurance policies.

HERTZ DISCOUNTS — Receive complimentary membership of Hertz #1 Club Gold®, as well as great savings on car hire and special-offer vouchers.

INTERVAL OPTIONS — Trade your resort week towards the purchase of a cruise, classic rail tour or a guided holiday and more. Interval Options offers the ultimate in exchange alternatives.****

£15 OFF Getaway Discounts

Make a great deal even better! With Interval Gold, you automatically receive an extra £15 off the already-low prices of Getaways. As a new member, we are giving you another £15 off Getaways in your first year of membership.





INTERNATIONAL HOTEL DISCOUNTS — Interval Gold members enjoy up to 50 per cent off standard room rates at thousands of hotels around the world, based on availability. And when you travel to the USA or Canada, you can enjoy up to 20 per cent off at thousands of restaurants, events and leisure attractions.

LEISURE AND LIFESTYLE DISCOUNTS — Make savings on a wide range of hotel, leisure and dining products and services with the Leisure and Lifestyle vouchers available on IntervalWorld.com. Discounts include half-price leisure breaks in the UK and Ireland and complimentary membership to The Gourmet Society dining club worth up to £69.95!

VIP CONCIERGE — Who wouldn't love having access to personal assistance, 24 hours a day, seven days a week? VIP Concierge saves you time, whether you're at home or on holiday, by doing the research for you, including assisting with daily tasks such as home maintenance referrals and shopping suggestions, restaurant and nightlife recommendations, and even finding gifts. Contact VIP Concierge online, or call toll-free in selected international locations.

2-FORE!-1 GOLF — Enjoy half-price golf with 2-FORE!-1 golf vouchers. Save 10 per cent on the price of vouchers entitling two people to play for the price of one, or four for the price of two!

*Terms and Conditions — Participation is subject to maintaining an active individual basic membership with Interval and to the applicable terms and conditions provided with your membership materials. The Interval Gold membership programme is offered by Interval International Ltd ("Interval") although some of the benefits of Interval Gold are currently provided by Interval Travel Ltd and various third-party service providers. All benefits are subject to the standard terms and conditions of Interval membership or, in the case of



third parties, to their standard terms and conditions. Benefits are subject to change without prior notice. All benefits and services other than Getaway discounts, ShortStay Exchange, the Entertainment® Hotel Discount Programme, Interval Options, Hertz and the VIP Concierge service are applicable to mainland UK residents only. Discounts, benefits and currency vary by country of residence.

**Holiday time refers to a member's week(s), points or credits.

***Conditions apply. Please visit IntervalWorld.com for details

****Requires the payment of Options transaction fees.



More everything!

Interval Platinum is our most prestigious level of membership. You'll have access to the full spectrum of Interval benefits, plus all of the Interval Gold benefits and the benefits listed below, all of which are for Interval Platinum members only.

FREE GUEST CERTIFICATES — Assign the use of your exchange or Getaway accommodation to friends and family, at no extra cost. Giving the gift of travel has never been easier on your wallet!

PRIORITY PASS AIRPORT LOUNGE MEMBERSHIP — Nobody likes spending long hours in an airport. As an Interval Platinum member, you can do something about it, thanks to your membership in the Priority Pass programme (a £69 value). With Priority Pass, you have access to more than 600 airport VIP lounges in over 300 cities in more than 100 countries.*





PRIORITY GETAWAY VIEWING — Special access to Getaways! When you spot the priority Getaway viewing icon on IntervalWorld.com, you'll know you've found an exclusive opportunity. Book it fast — the priority viewing of Getaways for Interval Platinum members only lasts for a short time before other members are able to view and purchase them.

PLATINUM ESCAPES — Get ready for the ultimate in last-minute travel with Platinum Escapes — deeply discounted holiday weeks available from time to time by special email invitation only. There's no telling when the next great offer will come your way, so keep an eye on your in-box.

*Per-person fee required with each lounge visit.

Any Questions? Visit Interval Community at IntervalWorld.com.



£30 Off Getaway Discounts

How do you make something that is already a fantastic bargain even more affordable?

By taking a total of £30 off, that's how! Interval Platinum members always enjoy a big discount on Getaways.



Additional Membership Benefits

Membership that rewards you every day — even when you're not on holiday! Interval membership delivers much more than the opportunity for vacation exchange — it gives you benefits you will appreciate, year-round.

TRAVEL SERVICES* — Of course you think of us for your exchange vacations, but Interval can help you with all of the details of your next trip. Interval Travel can arrange and book flights, cruises, travel insurance, hotel rooms, car hire, airport car parking and lounges and more — often at special prices. Our travel advisors only serve Interval members, so they will be fully attuned to your travel needs and up to date with all of the latest deals and availabilities. Think of us as your one-stop shop for all your travel needs, whether you're going around the world or just on a short flight to your resort. Interval Travel Ltd is a full-service, bonded ABTA travel agent, so your bookings with us will be safe and secure. And remember, Interval Travel does not charge for credit card handling. Call an Interval Travel advisor on 0844 701 1111 for all your travel needs.

INTERVAL'S GOLF RESORT PROGRAMME — Here is a great way to take advantage of your membership when you get on the greens. Interval's Golf Resort programme identifies resorts offering special golf privileges and discounts to Interval members. See your *Resort Directory* or go online to get complete details on this assortment of golf benefits.

TRAVEL INSURANCE* — If you cannot travel to your exchange resort or back to your own resort, you've lost a lot more than the cost of the flight. We've made sure your policy provides compensation of up to 10 per cent of the original purchase price of your timeshare, plus the appropriate maintenance charge and your exchange fee, if applicable. All your other travel insurance needs are

^{*}Benefits vary by country of residence.



covered with this unique policy, unavailable anywhere else! It's available on a single trip or annual basis, with special rates for families and couples. Call an Interval Travel advisor on **0844 701 1111** for all your travel insurance needs.

TICKETDEALS — Interval also provides you with free Web access to Interval International Ticketdeals provided by Ticketmaster UK Ltd. Benefits include discounted tickets for theatre, concerts and sporting events in the UK. To access this superb benefit, sign in to IntervalWorld.com. click Offers & Extras. Attractions, then Ticketdeals.

MEMBER COMMUNICATIONS AND PUBLICATIONS — Sign up

for Interval's email updates and be amongst the first to receive exchange, benefit and travel news and special

offers. Interval also provides you with beautiful publications that keep you informed. *Interval World* magazine is full of great travel ideas and articles to help you make the most of your membership and your holiday. And be sure to visit IntervalWorld.com and create a Web profile so you'll never miss any time-sensitive offers, news, Getaway availabilities or travel opportunities.





The World in the Palm of Your Hand

Download the free Interval International app for your iPhone, iPad, BlackBerry or Android smartphone. Access resort details, images, maps and more! Get yours at IntervalWorld.com.



Find everything you need.

Interval's online service centre, at your fingertips.

At IntervalWorld.com, you can manage your holiday planning on your own schedule. Perform real-time exchanges and search for Getaway availabilities. Browse the online Resort Directory, which features the latest resort information and photos.

INTERVAL COMMUNITY



Get exchange tips, travel ideas and resort details from the Interval International members who have the answers. You can also share your experiences, even your favourite holiday photos, and you can do it all from anywhere on the globe. It's the online informationsharing network powered by vou!

- Member Services Available Online at IntervalWorld.com
 - Vacation exchange availabilities
 - Real-time confirmations
 - Online Resort Directory
 - Deposits
 - Requests
 - Getaways
 - Interval Community

- Today's Feature
- Travel bookings
- Interval Platinum and Interval Gold benefits access
 - Membership upgrades and renewals
- Account maintenance
- Offers & Extras

Visit IntervalWorld.com and click Create Profile/Join Today to create a Web profile. Include your email address and never miss any great deals!



Contact Information

HOURS OF OPERATION (INDICATED IN LOCAL GMT TIME)

Monday through Friday 09:00 to 20:00 Saturday 09:00 to 17:00

EXCHANGE SERVICES

Deposits and Requests 0844 701 4444 • fax: 0844 701 7023

GETAWAYS RESERVATIONS

0844 701 5555 • fax: 0844 701 7023

INTERVAL OPTIONS

0844 701 7014 • fax: 0844 701 7023

MEMBERSHIP SERVICES

Enquiries 0844 701 7321 • fax: 0844 701 7038

CUSTOMER RELATIONS

0844 701 7123 • fax: 0844 701 7038

INTERVAL TRAVEL

Reservations 0844 701 1111 • fax: 0844 701 7039 Administration 0844 701 7701 • fax: 0844 701 7039

Interval Travel Platinum and Gold 0844 701 7011 • fax: 0844 701 7039

INTERVAL PLATINUM BENEFITS HOTLINE

0844 701 7129 • fax: 0844 701 7023

INTERVAL GOLD BENEFITS HOTLINE

0844 701 7025 • fax: 0844 701 7023

ONLINE SERVICES

Visit IntervalWorld.com for a variety of member services.

Residents outside the UK, please refer to your Resort Directory for applicable office telephone numbers. Interval International and its third-party service providers attempt to make available a wide variety of goods and services offered by the sellers of transportation, lodging and entertainment. Where discounts are made available, whether these discounts represent prices below the actual general market price for these goods and services depends entirely on the pricing policies of the sellers. These same discounts may be available to groups or individuals other than Interval International members, depending on the policies of the particular seller of goods or services.

