Welcome to vacation

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Congratulations on joining families worldwide who have selected vacation ownership. And, thanks to your resort’s membership in Interval International®, you also have the opportunity to exchange your week or points for a vacation at resorts around the world. In addition, your Interval International membership offers exceptional discounts, travel deals, and privileges you can enjoy year-round. This membership guide serves as a quick reference tool that will help you get acquainted with the many valuable benefits for use at home and when you’re away.

- More than 2,800 member resorts in over 75 nations
You’re going to get so much more from your vacations. Not only do you now have a great resort to retreat to every year, you can also opt to vacation in a different place, or at a different time of year, with thousands of vacation exchange choices. It’s great for a change of pace, and offers you so much flexibility.

To get started, go to the online Resort Directory at IntervalWorld.com. When you’ve decided where you would like to vacation, click the Exchange tab, search for availability, and then pick the week you would like to relinquish. Next, select the week that you want in exchange; if it’s available, you’ll receive an instant confirmation. If you don’t immediately find what you’re looking for, choose an exchange method — Deposit First or Request First.

Exchange Tips

Deposit your week as early as possible — up to two years before it starts. An early deposit will improve your opportunity for exchange confirmation over deposited weeks with equivalent trading power.

Place a vacation request as far in advance as possible. The more options you give us on where and when you want to travel, the better your chances of getting confirmed. Why place a request? We can think of three good reasons:
Expand your horizons. Only Interval offers you the flexibility of two exchange methods!

Use **DEPOSIT FIRST** when you know you want to go somewhere other than your home resort. You receive the flexibility of up to a four-year travel window to make an exchange. Deposit and place a pending request as early as possible to enhance your trading power. Depositing your week is easy. Just sign in to IntervalWorld.com or call 800.828.8200 or 305.666.1884.

Go with **REQUEST FIRST** when you are interested in making a trade, but want the security of holding on to your resort week until you’ve received a confirmation. If you are a member at a points-based resort, you will place a request and keep your points until Interval confirms that you have enough to make the exchange that you have chosen.

After you pick an exchange method, let us search for your request. Availability changes daily, and the week you want may become available at any time. If your selection becomes available, you will be confirmed automatically.

**Save when you make an exchange on IntervalWorld.com.**

*Ninety-seven percent of exchange requests placed by Interval members result in a confirmation*

*Requests are the first to be matched — you get in front of the line*

*We do the searching — less work for you*

*Source: Interval International’s 2013 Buyers’ Guide. In 2012, 952,834 exchanges were properly applied for and subsequently confirmed by Interval International. The confirmation rate on all exchange requests was 97.1 percent. This figure is a summary of the exchange requests entered with the exchange program and does not indicate a member’s probability of being confirmed to any specific choice or range of choices, since availability at individual locations may vary.*
FLEXCHANGE®
Through Flexchange, you can request a vacation exchange from as many as 59 days to just 24 hours before check-in. You’ll also use Flexchange if you deposit your week 59 to 14 days before your home resort check-in date.

Go to the Exchange tab at IntervalWorld.com for a selection of Flexchange destinations. *Interval World®* magazine also has a list of Flexchange hotspots. Before you know it, you’ll be on your way to an exciting and new experience!

Don’t forget, you can search for, plan, and book your vacation online, at your convenience *(and save when you exchange online)* at IntervalWorld.com.

Want to Share Your Love of Great Vacations?
Give a Guest Certificate for your confirmed exchange or Getaway.
What could be better than a great resort vacation? How about the opportunity to vacation more often?

Interval Getaways are one-week resort accommodations that you can purchase at discounted rates, without having to exchange your week or points. Can’t get away for an entire week? The prices of our Getaways are often comparable to that of a few nights at a hotel. Visit IntervalWorld.com often to check out the latest Getaway destinations — you can book online and up to one year in advance of travel!

Interval Gold® members get $25 off every Getaway they book. Interval Platinum® members receive a $50 discount off every Getaway!

Great rates. And we back it up.*

*If you find a lower price within 24 hours of booking your Getaway, for the same unit size and resort, for the same time period reserved, we’ll refund the difference. For complete terms and conditions, go to IntervalWorld.com.
More of the good stuff — Greater discounts, extra privileges, the ultimate variety of exchange alternatives — these are just some of the reasons that upgrading to Interval Gold pays off brilliantly. Interval Gold benefits can enrich your lifestyle in so many ways, every day.

SHORTSTAY EXCHANGE® — Turn your home resort week into two shorter vacations, each from as few as one night to as many as six. Points-based members can make as many ShortStay Exchanges as their accrued points allow.

ENTERTAINMENT® HOTEL, DINING, AND LEISURE DISCOUNTS* — Access discounts at thousands of hotels worldwide, and at more than 90,000 participating restaurants and retail outlets across the U.S. and Canada. Receive up to 50 percent off, and enjoy two-for-one offers and other special values when you travel or right in your neighborhood! Search for and redeem SaversGuide® offers from your mobile device with the Entertainment® app. Go to IntervalWorld.com to download the app and enjoy these great deals.

*Entertainment® is a registered trademark of HSP EPI Acquisition, LLC.
HERTZ GOLD PLUS REWARDS® — Interval has teamed up with Hertz to provide Interval Gold members a great benefit that gives members newly enrolled in Hertz Gold Plus Rewards up to two free weekend rental days, plus a range of services that make the renting experience a snap. You’ll receive 550 bonus points after your first qualifying rental and 550 more after your second. That’s enough points for two free weekend rental days (a $110 average value). With Hertz Gold Plus Rewards, you also get these fantastic perks:

- Carfirmation™: Receive an email or text message confirming your vehicle and where you can pick it up
- Counter Bypass: Skip the counter, the lines, and the paperwork
- Hertz Gold Choice®: Take the car you reserved, or choose another
- eReturn: Drop off your car, fill in the Express Return slip, and you’re done

TRAVEL AND ENTERTAINMENT OFFERS — Enjoy discounted movie tickets, and receive cash-back offers on cruises booked through Interval Travel.

INTERVAL OPTIONS® — Trade your resort week toward the purchase of a cruise, tour, golf, or spa vacation — the options are yours. Interval Options offers the ultimate in exchange alternatives!**

VIP CONCIERGE™ — With VIP Concierge, you get personal-assistance services 24 hours a day, seven days a week. It’s a great way to simplify your life and save time. Get restaurant reservations, concert tickets, plan your travels, and more. Visit IntervalWorld.com and see what VIP Concierge can do for you.

**Requires Interval Options transaction fees.
Interval Platinum is our most prestigious level of membership. You’ll have access to the full spectrum of Interval benefits, plus all of the Interval Gold benefits and the benefits listed below, all of which are for Interval Platinum members only.

FREE GUEST CERTIFICATES — Assign the use of your exchange or Getaway accommodations to friends and family, at no extra cost. Giving the gift of travel has never been easier on your wallet!

PLATINUM ESCAPES — Get ready for the ultimate in last-minute travel with Platinum Escapes — deeply discounted vacation weeks available from time to time by special email invitation. Confirm that your email address is current, then keep an eye on your in-box, as you never know when amazing Platinum members-only deals will show up.

PRIORITY GETAWAY VIEWING — Special access to select Getaways! When you spot the priority Getaway viewing icon at IntervalWorld.com, you’ll know you’ve found an exclusive opportunity. Book it fast — the priority viewing of Getaways for Interval Platinum members only lasts for a short time before other members are able to view and purchase them.
PRIORIT Y P ASS™ AIRPORT LOUNGE MEMBERSHIP —
Nobody likes spending long hours in an airport. As an Interval Platinum member, you can do something about it, thanks to your membership in the Priority Pass program (a $99 value). With Priority Pass, you have access to more than 600 airport VIP lounges in over 300 cities in more than 100 countries.*

COMPANION AIRLINE TRAVEL PROGRAM — Your companion airfare voucher entitles you to discounted rates on a companion ticket when you purchase one adult round-trip, coach-class ticket to a participating city. You’ll be eligible for a new certificate each year you are an Interval Platinum member.

*Per-person fee required with each lounge visit.

Any Questions?
Visit Interval Community at IntervalWorld.com.

$50-Off Getaway Discounts
How do you make something that is already a fantastic bargain even more affordable? By taking an additional $50 off, that’s how! Interval Platinum members always enjoy a big discount on Getaways.
EXCHANGE AND GETAWAYS, SIMPLIFIED
Your members-only website has it all. Create a Web profile, then you can:
- Book exchanges and Getaways
- Search for an instant confirmation
- Deposit your week
- Place a request
- Buy a Guest Certificate
- Purchase E-Plus, travel insurance, and more

A FULL-SERVICE TRAVEL AGENCY
Interval Travel® can help you with every aspect of your next trip. Click the Travel tab to:
- Arrange a cruise
- Buy airline tickets
- Book a hotel to add a few extra nights to your Getaway or exchange vacation
- Rent a car
- Book sightseeing, tour, and other vacation activities

YOUR ONE-STOP SHOP
Great values are just a click away with the convenience of online shopping. With Offers & Extras, you can receive discounts and special pricing on everything from theme park tickets and hotel rooms to clothing and jewelry.

IntervalWorld.com is available in English, Spanish, French, German, Italian, Portuguese, and simplified Chinese.
COMPREHENSIVE VACATION PLANNING

Not sure where you want to go? IntervalWorld.com features four helpful tools to give your planning a boost:

- **Interval Community:** Get exchange tips, travel ideas, and resort details from a trusted source — your fellow members
- **Interval HD:** Know before you go with resort, destination, and helpful videos
- **Online Resort Directory:** Features informative resort descriptions, up to 10 photos per resort, on-site and nearby amenities listings, map and weather information, and more
- **Digital Interval World:** Your members-only magazine is also available online. See a Getaway offer that’s too good to pass up? Click the link and book it!

EASY ACCOUNT MANAGEMENT

- Renew your membership
- Upgrade to Interval Gold or Interval Platinum
- Review your transaction history
- Read important messages
- Update your contact information

YOUR SMARTPHONE JUST GOT SMARTER

The mobile version of IntervalWorld.com allows you to search the Resort Directory, tune in to Interval HD, exchange from your smartphone, and more.

Visit IntervalWorld.com and click Create Profile to create a Web profile. Include your email address and never miss any great deals.

**The Interval International App**

Download the Interval International app to your iPhone, iPad, or Android, and search the Resort Directory, tune in to Interval HD, receive Getaway Alerts and buy Getaways, select favorites, and more.
Membership that rewards you, every day — even when you’re not on vacation!

MEMBER COMMUNICATIONS AND PUBLICATIONS — Interval World® magazine is full of great travel ideas and articles, and the latest exchange and Getaway hotspots.

E-PLUS — Put more change in your exchange. With E-Plus, you can retrade up to three times for a low, one-time fee. Change destinations, resorts, and/or travel dates — until 24 hours before check-in. Book E-Plus within five days of receiving your confirmation to take advantage of the flexibility this benefit offers.

INTERVAL’S GOLF RESORT PROGRAM AND DISCOUNTED GOLF ACCESS® MEMBERSHIP — Interval’s Golf Resort program identifies resorts offering golf, special privileges, and discounts to Interval members. You can also purchase a Golf Access membership, and enjoy discounts, advance tee times, and more, at over 2,000 courses in the U.S. and around the world.

INTERVAL INTERNATIONAL VISA SIGNATURE® CARD WITH WORLDPOINTS® REWARDS — Earn points and redeem them for cash, or apply points toward your annual Interval International membership fee, resort accommodations, travel, and more. Learn more about rates and fees at IntervalWorld.com.

GLOBAL ETS — For one low price, you can receive a year’s worth of emergency medical-evacuation services for you and your family, whether you book your travel with Interval or not. Interval members save 60 percent off the regular price.
HOURS OF OPERATION AND TELEPHONE NUMBERS
(U.S. EASTERN TIME)
Monday through Friday, 9:00 a.m. to 11:00 p.m.
Saturday, 10:00 a.m. to 8:00 p.m.
Sunday and holidays, 10:00 a.m. to 6:00 p.m.

EXCHANGE OR DEPOSIT
800.828.8200 • 305.666.1884

GETAWAYS
800.722.1861 • 305.668.3462

CRUISES
800.622.1540 • 305.668.3496

MEMBERSHIP SERVICES
800.843.8843 • 305.666.1884

INTERVALWORLD.COM SUPPORT
888.784.3447 • 305.668.3414

INTERVALWORLD.COM
Exchange • Getaways • Benefits • Resort Directory
Travel Services • Interval Community • Interval HD
Multiple Languages

FIND US ON

For international telephone numbers, please visit IntervalWorld.com.

Telecommunications Device for the Deaf (TDD)
800.822.6522

“800” and “888” numbers are toll-free from the U.S., Canada, P.R., and U.S.V.I.

Interval International and its third-party service providers attempt to make available a wide variety of goods and services offered by the sellers of transportation, lodging, and entertainment. Such goods and services are subject to change from time to time. Where discounts are made available, whether these discounts represent prices below the actual general market price for these goods and services depends entirely on the pricing policies of the sellers. These same discounts may be available to groups or individuals other than Interval International members, depending on the policies of the particular seller of goods or services.